

## Member Renewal Date in Availity

(Medicaid)

Now that the Apple Health (Medicaid) extension due to the Consolidated Appropriations Act, 2023, Washington state reinstated its Eligibility Review (ER) process on April 1, 2023. This means that redetermination efforts have resumed, including requiring annual proof of eligibility starting with individuals with a renewal/redetermination date of 5/31/2023.

The state of Washington will spend the next 12 months redetermining clients' eligibility for Apple Health based on each individual client's renewal date. All Medicaid members must renew their benefits so they don't lose their health coverage. If clients do not take action to respond to required outreach, Apple Health coverage will be terminated.

For clients who are terminated:

- **Apple Health MAGI** clients can still submit their renewal information; if they do so and are found to be eligible within 90 days of the termination date, they will be retroactively reinstated from the termination date. The fastest way to renew lost coverage is to go online or call (855) 923-4633.
- **Apple Health Classic Medicaid** clients can reapply after their coverage is terminated, and DSHS will review the information to see if the client is eligible. Clients may reapply at that time.

**All Clients** have the right to appeal a decision. All clients who are terminated will receive a termination notice in the mail, which includes instructions on how to appeal the decision.

## How can you help?

We need your help by reminding your Medicaid patients that they need to renew to keep their coverage.

- Review your Molina Medicaid Member's renewal date in Availity by:
  - Logging in to Availity
  - Choose to do an Eligibility and Benefits Inquiry
  - Enter member's information and click submit
    - Enter in either Molina Member ID or ProviderOne ID along with Date of Birth and select state of residence
    - If you do not have the Member ID then you will need to enter First Name, Last Name, Date of Birth and select the state of residence.
  - If the member has a renewal date coming within 60 days and need to take action, a message will display with their renewal date
  - If the member does not have a renewal date coming within 60 days and/or does not need to take action, no message will appear
- Share the information and resources from our renewal toolkit with your patients
- Like and share our Facebook page and posts
  - Post your own social media messages and tag us in your posts

## Thank you for serving Molina members!